

TERMS & CONDITIONS

We provide overnight accommodation with a breakfast which is served between 8am to 9.30am daily.

Check in time is 2pm

Check out time is 10.30am

We reserve the right to change prices without notice

All bookings must be paid for in full at the time of booking.

Children

We are an adults only venue and our venue is not suitable for persons under 18 years.

Pets

Sorry but we do not permit any animals onto our premises

Credit Cards

We accept Visa & Mastercard which incur a surcharge of 1.5%

Diners & American Express will incur a 3% surcharge.

Damage to Property or Rooms Left in Poor Condition

Any damage to the property will be charged back to the guest at the rate at which it costs to repair.

For example to linen, crockery, floors, coverings, furniture, building, and burns to any furniture or flooring.

Smoking

Smoking is not permitted within the building especially the bedroom areas.

Any evidence of smoking within the bedroom areas will incur a \$300 cleaning charge.

Cancellation Policy

All bookings must be paid for in full at the time of booking.

All cancellations of confirmed bookings will incur a \$50 cancellation/administration fee.

Failure to arrive or cancelling your booking within 14 days of your scheduled arrival date, will result in your payment being forfeited, and should there be any outstanding balance it will be deducted in full from the card used to secure your booking.

If you cancel your booking more than 14 days prior to your arrival date, then 50% of your booking fee will be forfeited, less our administration fee.

If you need to cancel your booking within 21 days of the booking date then we can either transfer your booking to another date (only one change is permitted) without penalty or refund your booking less a \$50 cancellation fee.