

TERMS & CONDITIONS

We provide overnight accommodation with a breakfast which is served daily between 8am – 9.30am

Check in time is 2.00pm

Check out time is 10.30am

We reserve the right to change prices without notice.

All bookings must be paid for in full at the time of booking.

CANCELLATION POLICY

All cancellations will incur a \$50 cancellation/administration fee.

A cancellation within 7 days of a booking will result in your payment being forfeited in full

A cancellation within 21 days of your booking will result in a charge of 50% to the value of the booking plus the administration fee amount being charged.

A cancellation of your booking beyond 21 days will be refunded less our administration fee.

CHILDREN

We are an adults only venue and our venue is not suitable for children.

PETS

Sorry but we do not accept any animals onto our premises.

CREDIT CARDS

We accept Visa & Mastercard which will incur a surcharge of 2.0%

American Express & Diners Cards will incur a 3% surcharge.

DAMAGE TO PROPERTY OR ROOMS LEFT IN POOR CONDITION

Any damage to the property will be charged back to the guest at the rate at which it costs to repair.

For example to linen, crockery, floors, coverings, furniture, building, and burns to any furniture or flooring.

SMOKING

We are a smoke free site and as such no smoking is permitted in the bedrooms or outdoor areas.

Please note that any evidence of smoking within the bedroom areas will incur a **\$500** cleaning charge.